

Practice – Activity 1

These practical applications allow you as a Controller/Evaluator to observe, identify, and document a good or poor control technique during an exercise.

Instructions:

1. Read the situation and then answer the question.
2. Feedback is provided at the end of the Practice section.

Situation:

A Firefighter asks a Controller, "Are there any hazardous materials on the truck? The Controller answers, "Yes. There are five 100-pound cylinders of Chlorine; the shipping papers are in the truck. The Responder/Player says, "Alright, thank you."

What did you observe?

- A. The Firefighter properly addressed the Controller to find out about the hazardous material on the truck.
- B. The Controller appropriately gave the Firefighter the information he needed once the Firefighter asks the Controller if there were hazardous materials on the truck.
- C. The Controller provided unearned information. The Firefighter should have found the shipping papers as part of his response.

Practice - Activity 2

Situation:

A Responder/Player says to the Controller, "I am notifying the DOE Headquarters Watch Office." An Evaluator steps up and says, "I'm Bill Russell from DOE and I need to check this Notification Form for accuracy."

What did you observe?

- A. The Evaluator wanted to check the notification form for accuracy because he is evaluating performance as well as any tools used by the Responder/Player.
- B. The Controller should stop the Evaluator because the Evaluator is not to speak to the Responder/Player and should not be checking the form at this time.
- C. The Responder/Player showed good drillsmanship by informing the Controller that he was notifying DOE Headquarters Watch Office.

Practice - Activity 3

Situation:

Responder Player asks Controller, "How do you think we did?" Controller responds, "I saw very few issues, great job guys."

What did you observe?

- A. The Controller attended the Responder/Player critique and gave complimentary feedback
- B. The Controller's comments were short and to the point
- C. The Controller should not have commented at the Responder/Player critique.

Feedback to Practice Scenarios (Best Answers are in bold.)

Practice 1

- A. The Firefighter properly addressed the Controller to find out about the hazardous material on the truck. **Feedback:** Incorrect, the Firefighter should have earned the information first by looking for the shipping papers.
- B. The Controller appropriately gave the Firefighter the information he needed once the Firefighter asks the Controller if there were hazardous materials on the truck. **Feedback:** Incorrect, the Firefighter should have earned the information by looking for the shipping papers.
- C. **The Controller provided unearned information. The Firefighter should have found the shipping papers as part of his response.** **Feedback:** Correct, a Controller should never provide unearned information

Practice 2

- A. The Evaluator wanted to check the notification form for accuracy because he is evaluating performance as well as any tools used by the Responder/Player. **Feedback:** True, but the Evaluator showed poor technique because he interfered with the Responder's/Player's response effort.
- B. **The Controller should stop the Evaluator because the Evaluator is not to speak to the Responder/Player and should not be checking the form at this time.** **Feedback:** The Controller should stop the Evaluator because the Evaluator is not to speak to the Responder/Player and should not be checking the form at this time.
- C. The Responder/Player showed good drillsmanship by informing the Controller that he was notifying DOE Headquarters Watch Office. **Feedback:** True, but the Evaluator should not be interfering with the Responder/Player response. Only a Controller speaks to a Responder/Player.

Practice 3

- A. The Controller attended the Responder/Player critique and gave complimentary feedback. **Feedback:** Poor technique. The Controller should not comment at a Responder/Player critique.
- B. The Controller's comments were short and to the point. **Feedback:** Poor technique. The Controller should not comment at the Responder/Player critique.
- C. **The Controller should not have commented at the Responder/Player critique.** **Feedback:** Correct, the Controller showed a poor technique by commenting. He will not have the big picture until he attends the Post-exercise Briefing.